



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
www.uspto.gov

BIBDATASHEET

Bib Data Sheet

CONFIRMATION NO. 5522

SERIAL NUMBER 09/630,304	FILING DATE 07/31/2000 RULE	CLASS 370	GROUP ART UNIT 2661	ATTORNEY DOCKET NO. 99-460
-----------------------------	---------------------------------------	--------------	------------------------	-------------------------------

APPLICANTS

Gregory Donald Troxel, Stow, MA;

David Paul Wiggins, Burlington, MA;

** CONTINUING DATA *****
*N/A*** FOREIGN APPLICATIONS *****
N/A

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 09/21/2000

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY MA	SHEETS DRAWING 12	TOTAL CLAIMS 46	INDEPENDENT CLAIMS 8
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS

32127
 VERIZON CORPORATE SERVICES GROUP INC.
 C/O CHRISTIAN R. ANDERSEN
 600 HIDDEN RIDGE DRIVE
 MAILCODE HQEO3H14
 IRVING , TX
 75038

TITLE

Systems and methods for predictive routing

FILING FEE RECEIVED 1548	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
------------------------------------	---	---